



Reproductive Medicine Associates of Michigan

130 Town Center Dr., Ste. 106  
 Troy, MI 48084  
 Phone: (248) 619-3100  
 Fax: (248) 619-9031  
 www.rmami.com

In order to better serve you, we would appreciate you taking a few minutes to give us feedback regarding your perception of RMA. Your honesty is to our advantage. You may remain anonymous if you prefer. A stamped return envelope has been provided for your convenience.

Name (optional) \_\_\_\_\_ Age: \_\_\_\_\_ Age of Partner: \_\_\_\_\_

Which RMA physician did you select for your initial consultation?  Brad Miller, M.D.  Lynda Wolf, M.D.

How did you learn about RMA of Michigan? Please check all that apply.

- Referring Physician  Insurance Referral  RMA Website  Conceive Magazine
- Friend/Word of Mouth  Fox 2 News  RMA Brochure  Yellow Book
- IntegraMed/Attain IVF  Resolve  RMA Patient Seminar  Yellow Pages
- Returning Patient  Internet/Google  RMA Employee  Other \_\_\_\_\_

**How satisfied are you with:**

	Strongly Dissatisfied	Dissatisfied	Satisfied	Strongly Satisfied	N/A
1. Your communication and interaction with our:					
A. Front desk staff	1	2	3	4	5
B. Finance/Billing Department	1	2	3	4	5
C. Nurses	1	2	3	4	5
D. Medical Assistants	1	2	3	4	5
E. Physicians	1	2	3	4	5

Comments:

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2. When scheduling your appointment:

A. Contacting our office by phone was easy & convenient	1	2	3	4	5
B. The scheduling staff was pleasant, knowledgeable & professional	1	2	3	4	5
C. Appointment times were available within a reasonable amount of time	1	2	3	4	5

Comments:

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3. When arriving to your appointment:

A. Our office was easy to locate & convenient	1	2	3	4	5
B. Your check-in experience was pleasant, professional & timely	1	2	3	4	5
C. Our reception room was clean & comfortable	1	2	3	4	5
D. Your wait time was as expected	1	2	3	4	5

Comments:

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